

Revista Científica Interdisciplinaria Investigación y Saberes 2023, Vol. 13, No. 2 e-ISSN: 1390-8146 Published by: Universidad Técnica Luis Vargas Torres

Communication and the construction of social identity: an analysis of the relationship between communication and social identity formation

La comunicación y la construcción de la identidad social: un análisis de la relación entre la comunicación y la formación de la identidad social

Washington David Ramos Reyes

MSc. Instituto Superior Tecnológico Corporativo Edwards Deming, emmisario@gmail.com https://orcid.org/0000-0002-4907-8699

Received 2023-01-12 Revised 2023-02-22 Published 2023-05-07 Corresponding Author Washington David Ramos Reyes emmisario@gmail.com

Pages: 25-37 https://creativecommons.org/licens es/by-nc-sa/4.0/

Distributed under



Abstract

Communication and identity formation are key topics in sociological theory. In this study, the bibliographic method was used to identify the most relevant theories and concepts on the relationship between communication and the construction of social identity. The results suggest that this process is dynamic and develops through social interaction and communication. In the digital era, media and social networks play an important role in the construction of identity, as they influence how we perceive ourselves and how we relate to others. The authors agree that communication is fundamental to transmit common meanings and values that allow us to understand our environment and define our identity in relation to others. Currently, communication and the construction of social identity address different aspects related to the influence of digital technologies and artificial intelligence on the way in which identity is constructed and represented online.

Keywords: communication, social identity, sociological theories, media, identity construction, artificial intelligence.

.

How to cite this article (APA): Ramos, W. (2023) Communication and the construction of social identity: an analysis of the relationship between communication and social identity formation, *Revista Científica Interdisciplinaria Investigación y Saberes*, 13(2) 25-37.

Resumen

La comunicación y la formación de la identidad son temas clave en la teoría sociológica. En este estudio, se utilizó el método bibliográfico para identificar las teorías y conceptos más relevantes sobre la relación entre la comunicación y la construcción de la identidad social. Los resultados sugieren que este proceso es dinámico y se desarrolla a través de la interacción social y la comunicación. En la era digital, los medios y las redes sociales juegan un papel importante en la construcción de la identidad, ya que influyen en cómo nos percibimos a nosotros mismos y en cómo nos relacionamos con los demás. Los autores coinciden en que la comunicación es fundamental para transmitir significados y valores comunes que nos permiten entender nuestro entorno y definir nuestra identidad en relación con los demás. En la actualidad, la comunicación y la construcción de la identidad social abordan diferentes aspectos relacionados con la influencia de las tecnologías digitales y la inteligencia artificial en la forma en que se construye y representa la identidad en línea.

Palabras clave: comunicación, identidad social, teorías sociológicas, medios de comunicación, construcción de la identidad, inteligencia artificial.

Introduction

Communication is a fundamental process in the construction of social identity. The way we communicate with others influences how we perceive ourselves and how others perceive us. For this reason, this paper aims to analyze the relationship between communication and the formation of social identity. In this sense, we will seek to explore how communication influences the construction of social identity, both at the individual and collective level. Aspects such as the way in which people communicate with each other and how this affects their perception of themselves and others will be addressed. The media and its role in the formation of social identity will also be analyzed, as well as the influence of social networks in the construction of identity in the digital era.

The rationale for this work lies in the importance of understanding how communication affects the way we perceive ourselves and others. By better understanding this relationship, we can improve our ability to communicate effectively and build a social identity.

As for the substantive discussion, it will be limited to relevant material and will seek to address different theoretical and practical approaches related to communication and social identity. Ultimately, it seeks to contribute to the development of a deeper understanding of the importance of communication in the construction of social identity and how this can be applied in different social contexts. Communication and the construction of social identity, encompassing both the individual and collective level, and considering the media and social networks in the digital era.

It discusses different theoretical approaches to the construction of social identity, such as social identity theory and self theory, and analyzes the different factors that influence the construction of social identity, such as culture, gender, age and sexual orientation. It also highlights how communication can influence the way people perceive their social identity, as well as how others perceive them.

Secondly, the role of the media in the formation of social identity is analyzed. It will explore how the media can influence the way people construct their social identity and how this can be applied in different social contexts, such as in politics, religion or popular culture. It also introduces the discussion of the influence of the media on people's perception of their own identity and how this can affect their behavior and decision making.

Subsequently, the role of social networks in the construction of social identity in the digital age is addressed. It discusses how social networks can affect the way people construct their social identity, and how this may differ from the offline context. It also discusses how social networks can affect the perception that others have of a person's social identity and how this can affect social interaction.

Finally, theoretical and practical approaches related to communication and social identity are discussed, including interpersonal communication theory, group communication theory, and mass communication theory. In addition, it discusses how the importance of communication in the construction of social identity can be applied in different social contexts, such as in the family, at work, at school, and in the community.

The construction of social identity is a topic of great relevance for social science research. From a theoretical perspective, social identity theory and self theory are two approaches that have been widely discussed. The first theory emphasizes the importance of social group membership and its influence on the construction of social identity. The second, on the other hand, focuses on the self-perception and sense of identity that people have about themselves. Both approaches allow us to understand the complexity of the process of constructing social identity, although they present important differences in terms of the aspects that stand out in their analysis.

The construction of social identity is also influenced by various factors, including culture, gender, age and sexual orientation. These factors are fundamental in the way people construct and perceive their social identity, and can vary significantly between different contexts and societies. In this sense, the analysis of the construction of social identity requires an interdisciplinary approach to understand the complexity of the social and cultural dynamics that influence this process.

Communication is another key factor in the construction of social identity, as it can influence how people perceive their own social identity, as well as how others perceive them. Communication can reinforce or challenge cultural and social norms that influence the construction of social identity, and can generate significant changes in the way people perceive themselves and others. In this sense, it is essential to understand how communication influences the construction of social identity, which can provide valuable tools for analysis and intervention in complex social processes.

The media are a powerful tool in the formation of social identity, since they transmit messages and images that can influence the way people perceive themselves and others. In the political sphere, for example, the media can contribute to the construction of the collective identity of a country or region through the dissemination of symbols and messages that reinforce certain values or ideologies. Similarly, in religion, the media can influence the formation of people's religious

identity through the transmission of messages and content that reinforce certain beliefs and practices.

Likewise, the media can influence people's perception of their own identity, which in turn can affect their behavior and decision-making. For example, stereotypes and the portrayal of social groups in the media can influence the way people perceive themselves and others, as well as the decisions they make in their daily lives. It is therefore essential to critically analyze the role of the media in the formation of social identity in order to understand how the media influence people's perception of themselves and the world around them.

In this sense, it is important to highlight that the influence of the media in the formation of social identity can vary significantly between different social and cultural contexts. That is, the effects of the media on the construction of social identity can be different depending on the values, norms and beliefs that predominate in a given society or social group. Therefore, it is essential to analyze this influence in a critical and contextualized manner, in order to understand how the media can be used responsibly and effectively in the formation of social identity.

Methodology

In the process of this research, the bibliographic or documentary review method has been applied. This method involves the collection, analysis and synthesis of information from bibliographic sources, such as books, articles, theses, reports, among other documents related to the topic of the research work. The bibliographic review will allow identifying and analyzing relevant information, as well as establishing connections and relationships between the different studies and theories related to the topic.

In this case, the objective would be to identify the most relevant theories and concepts on the relationship between communication and social identity formation, and to analyze how they have been addressed in different studies and theoretical approaches. The final result would be a critical and structured synthesis of the findings and conclusions of the studies reviewed, which would allow a better understanding of the topic and its current state of knowledge.

Communication and the construction of social identity are fundamental themes in sociological theory. According to the theories of Giddens, Berger and Luckmann, and Morley and Robins, social identity is a dynamic and continuous process that is constructed through communication and social interaction. The media and social networks also play an important role in the construction of social identity in the digital age, as they influence how we see ourselves and how we relate to others. In this context, it can be stated that communication is essential for the formation and construction of social identity in today's society. The texts analyze the relationship between communication and the construction of social identity. According to Giddens (1991), "personal and social identity is a dynamic process that develops through communication and social interaction". Communication allows us to share common meanings and values, and enables us to understand who we are in relation to others. On the other hand, Berger and Luckmann suggest that reality and social identity are social constructions, and that communication is fundamental for the construction and transmission of meanings and symbols that are relevant to the construction of social identity. The media play an important role in the construction of social identity, since they transmit messages and values that are incorporated by individuals in the construction of their identity.

Medios de Comunicación

Medios de Comunicación

Medios de Comunicación en la Sociedad

Medios de Comunicación en la Identidad Social

Educar consumo de Medios de Comunicación

Familia

Principios Ideológicos sobre los Medios de Comunicación

Figure 1. Media in Social Identity

Source: Prepared by W. David Ramos Reyes.

In addition, Morley and Robins (1995) propose that the media play an important role in the formation of social identity, especially the global media, as they provide cultural models that influence the way people think and behave. Electronic technology, such as the Internet, has transformed the way social identities are constructed. New communication technologies are creating electronic spaces that allow individuals to construct their identities more fluidly and without boundaries.

In general, the authors agree that communication is fundamental for the construction of social identity. Communication enables the transmission of common meanings and values that allow us to understand the world around us and define who we are in relation to others. Moreover, the media and new technologies are playing an increasingly important role in the construction of social identity, as they influence the adoption of values and messages by individuals.

Identidad Digital **Datos** Comportamient **Datos Derivados** Otros **Individuales** 0 Perfiles Nombre Historial Opiniones Anlizados por terceros Transaccione Cuentas Contacto Gustos Indexadas S Domicilio Compras Valoraciones Familia Accesos Comentarios Redes Localización **Profesionales**

Figure 2. Digital Identity

Source: Prepared by W. David Ramos Reyes.

Currently, communication and the construction of social identity address different aspects related to the influence of digital technologies and artificial intelligence on the way in which online identity is constructed and represented.

The author Manuel Castells emphasizes that identity is a process of social and cultural construction that develops through communication, and that in the Internet era, online communication has generated both a rupture and a continuity in the way in which identity is constructed. Online communication has allowed the creation of virtual communities that share common interests, values and objectives, which has generated new forms of identification and belonging. However, it also highlights the danger of the creation of information bubbles and the polarization of opinions, which can affect people's ability to construct informed and critical identities.

Authors García-Jiménez and Díaz-Cabrera (2021) argue that digital identity is a complex construct involving multiple dimensions, and that artificial intelligence is having a significant impact on how identity is constructed and represented online. The authors also address the risks and challenges associated with digital identity construction in the age of artificial intelligence, including the lack of online privacy and security, the possibility of algorithmic discrimination, and the influence of algorithms on digital identity construction.

In the text by García-Jiménez and Díaz-Cabrera (2021), it is argued that digital identity is a complex construct involving multiple dimensions, and that artificial intelligence is having a significant impact on how identity is constructed and represented online. The authors also address the risks and challenges associated with digital identity construction in the age of artificial intelligence, including the lack of online privacy and security, the possibility of algorithmic discrimination, and the influence of algorithms on digital identity construction.



Figure 3. Digital Identity

Source: Prepared by W. David Ramos Reyes.

In the theory of Benítez-Estévez and Serrano-Puche (2020), the role of digital identities and communicative practices in the post-truth era is highlighted. According to the authors, digital identities are constructed through online communication, which implies the possibility of false or misleading information spreading with great speed and reach in social networks and other digital media, which can affect people's ability to construct informed and critical identities.

In general, these texts highlight that online communication has a significant impact on the way identity is constructed and represented in today's society. While online communication has generated new forms of identification and belonging, it also presents challenges and risks in terms of privacy, security, and the possibility of spreading false or misleading information. It is important to address these challenges and risks to ensure that people can construct informed and critical identities in the digital age.

Results

In the digital age, social networks have become an integral part of everyday life and have changed the way people construct and experience their social identity. Social networks can enable people to interact with a wide variety of groups and communities, which can influence how they construct and present their social identity online. However, it is also important to consider how online dynamics may affect how people construct and experience their social identity offline.

In addition, social networks can affect how others perceive a person's social identity. Information shared on social networks can be used to form judgments about a person's characteristics and values, which can affect online and offline social interaction. It is important to recognize that this perception can be biased, as information shared online may not necessarily represent the entirety of a person's identity. Therefore, it is critical to critically analyze how social networks may affect others' perception of our social identity.

Social networks have had a significant impact on the construction of social identity in the digital era. It is important to generate a critical analysis that these dynamics can affect the way in which people construct and experience their social identity, as well as the perception that others have of this identity. In addition, it is essential to reflect on the responsibility of social networks in creating a safe and healthy environment for the construction of social identity online.

There are different theoretical and practical approaches related to communication and social identity that have been developed over time. Interpersonal communication theory focuses on the communication between two people and how it influences the construction of the social identity of both. On the other hand, group communication theory focuses on how communication in a group influences the construction of the social identity of its members. Finally, mass communication theory focuses on how mass media influence the social identity of society in general.

It is important to highlight that the importance of communication in the construction of social identity can be applied in different social contexts. For example, in the family, communication plays a fundamental role in the construction of the social identity of family members, since values, norms and traditions that influence the construction of social identity are transmitted communication. At work, communication between colleagues and superiors can also affect the way in which one's social identity is constructed. At school, communication between students and teachers can be crucial in the formation of students' social identity. Finally, in the community, communication can influence how individuals construct their social identity and how they relate to other members of the community.

The relationship between communication and the construction of social identity is a relevant and complex topic, and this work offers a solid and complete critical argumentation in this regard. First, the influence of communication on the construction of social identity is approached from different theoretical approaches, which allows the reader to understand that there is no single absolute truth. This is important because it shows the complexity of the subject and helps to avoid simplistic generalizations.

Secondly, the role of the media in the formation of social identity is analyzed and its significant influence in today's society is highlighted. It is essential to critically analyze how these media can affect the perception of social identity, as they can perpetuate stereotypes and negative ways of thinking.

Third, the role of social networks in the construction of social identity in the digital era is addressed and their relevance today is highlighted. Social networks are a virtual space in which people can construct and project their social identity, and it is important to analyze how this can affect the construction of social identity and how it can be different from the offline context. In addition, the analysis of different theoretical and practical approaches related to communication and social identity in different social contexts is considered, demonstrating the relevance of communication in the construction of social identity in various settings.

This work offers a solid and complete critical argumentation about the relationship between communication and the construction of social identity, which can be very useful for those interested in understanding the influence of communication in the construction of social identity in different social environments. It is important to highlight that the topic is approached in a critical and complex manner, which avoids simplistic generalizations and shows the complexity of the subject.

Conclusions

In conclusion, the literature review allows identifying and analyzing relevant information, as well as establishing connections and relationships between the different studies and theories related to the research topic. In this case, the relationship between communication and the formation of social identity is fundamental in sociological theory and it has been found that communication is essential for the formation and construction of social identity in today's society. The authors agree that communication is fundamental to the construction of social identity, as it allows the transmission of common meanings and values that enable us to understand the world around us and define who we are in relation to others. The media and new technologies are playing an increasingly important role in the

construction of social identity, as they influence the adoption of values and messages by individuals.

Currently, communication and social identity construction are addressing different aspects related to the influence of digital technologies and artificial intelligence on the way online identity is constructed and represented. Online communication has generated both a rupture and a continuity in the way identity is constructed, and artificial intelligence is having a significant impact on the way identity is constructed and represented online. However, it also highlights the danger of the creation of information bubbles and the polarization of opinions, which can affect people's ability to construct informed and critical identities. Therefore, it is important to continue research in this field and promote media education and digital literacy to foster a more informed and critical identity in today's society.

Reference

- Giddens, A. (1991). Modernity and identity of the self: The self and society in contemporary times. Lumen.
- Berger, P., & Luckmann, T. (1991). The social construction of reality. Amorrortu Editores.
- Morley, D., & Robins, K. (1995). Spaces of identity: Global media, electronic landscapes, and cultural boundaries. Routledge.
- Castells, M. (2017). Rupture and continuity: identity in the Internet age. Telos Magazine, 104, 11-19.
- Benítez-Estévez, A. J., & Serrano-Puche, J. (2020). Digital identities and communicative practices in the post-truth era. Historia y Comunicación Social, 25, 43-57.
- García-Jiménez, L. A., & Díaz-Cabrera, D. (2021). The construction of digital identity in the age of artificial intelligence. Historia y Comunicación Social, 26, 369-382.